

# "Terms and Conditions of Trade"

*(As of 1st May 2010)*

- Prices DO NOT include GST or Freight.
- All prices are subject to variation at any time.
- **A Surcharge of \$50.00** will be applied to all orders less than \$500 in value.
- COD order payment terms are:
  - Cash payment is required before despatch by way of Electronic Funds transfer, or Credit Card (Visa or Mastercard).*
  - Order will not be despatched until credit card verification or receipt of order value into our bank account.*
- A buyer may apply to open a credit account with the company. Accounts are available if annual purchases exceed, or are anticipated to exceed \$5,000. Payment terms are strictly NETT 30 DAYS. An account application must be completed and approved before any account can be established.
- Free delivery will apply to all orders valued over \$2,000 to any one state capital. For orders under \$2,000 or regional delivery separate freight charges will apply, or we can forward via your nominated carrier.
- Goods returned will not be accepted without prior approval and referenced with a 'return authorisation' number. Unless goods have been returned for reasons of faulty workmanship or materials:
  - All claims must be made within 30 days of invoice date.
  - All goods returned must be in an unused condition with original packaging and swing ticket intact.
  - Return freight must be paid for by the buyer.
  - A restocking fee of 10% will apply.
- Samples will be supplied to order under the same terms and conditions as above.
- We can custom make garments to order. Separate terms and conditions apply.

**Please speak to one of our representatives, or email your enquiry to [sales@corporatereflection.com.au](mailto:sales@corporatereflection.com.au).**

## **Please Email, Fax or Phone orders to Brisbane or Adelaide office**

### **Brisbane**

25 Mungala St  
Wynnum, QLD 4178

Ph: 1300 610 819  
Fax: 07 3535 9599  
Email: [sales@corporatereflection.com.au](mailto:sales@corporatereflection.com.au)

### **Adelaide**

109 Rundle St  
Kent town, SA 5000

Ph: 1300 610 819  
Fax: 07 3535 9599  
Email: [sales@corporatereflection.com.au](mailto:sales@corporatereflection.com.au)